

# ROY WOOD VAN LEASING

Transits • Tipperers • Electric

## Initial Disclosure Document - Financing your vehicle - FAQ

### **Our details :**

Roy Wood Transits Ltd

Tel: 0118 9790060

Email: [info@roywoodtransits.co.uk](mailto:info@roywoodtransits.co.uk)

Webiste: [www.roywoodtransits.co.uk](http://www.roywoodtransits.co.uk)

### **Regulation :**

The Financial Conduct Authority (FCA) is the independent watchdog that regulates financial services.

For the provision of finance, Roy Wood Transits Ltd is authorised and regulated by the Financial Conduct Authority, firm reference number 674729.

You can check this information at <https://www.fca.org.uk/>

Use this information to decide if our services are right for you.

### **Services we can provide for you:**

We can introduce you to a selected group of lenders who may be able to help finance your vehicle.

This group of lenders provide us with a range of products which may be suitable for your vehicle purchase or leasing requirements.

We will explain the key features of those products to you and only make a recommendation based on the affordability which is suitable for your demands and needs at the time the recommendation is made.

We are not Independent Financial Advisers and so are unable to provide you with independent financial advice. There are also other sources of finance which you may wish to investigate.

We may receive a payment(s) or other benefits from finance providers should you decide to enter into a finance agreement with them via us.

### **Insurance Services:**

At present we do not offer any insurance products.

### **What to do if you have a complaint**

If you wish to make a complaint, please contact Jason Stevens at Roy Wood Transits Ltd.

To register a complaint contact us by either:

Email: [jason@roywoodtransits.co.uk](mailto:jason@roywoodtransits.co.uk)

Telephone: 01118 9790060

or write to us at: Roy Wood Transits Ltd, 429 Reading Road, Winnersh, Berkshire, RG41 5HU